WRIT 3140: Workplace Writing

Course Schedule for Summer 2016

Link to Policies

Today's Date	What We're Doing In Class Today	Read This Before Class	What's Due and When
Thursday June 2 Note: Drop/Add deadline is 11:45 p.m. of Monday, June 6	Welcome to WRIT 3140: Workplace Writing Discuss course policies Discuss format and conventions of the Email and the Memo Discuss audience analysis View Audience Analysis PPT	NOTE: Read this Sample Memo file (PDF) after class	Quiz #0: Syllabus Quiz due by 11:59 p.m. of Saturday, June 4 Introductory Memo Exercise due by 11:59 p.m. of Saturday, June 4
Tuesday June 7	Divide into groups for Audience Analysis Exercise Discuss basic document design principles Discuss typographic and document design-related features of MS Word Begin to work on Document Redesign Exercise	The following sections in Sexy Technical Communication Introduction: The Nature of Sexy Technical Writing Audience analysis Task analysis Page design overview Headings Lists Patton - Before Creating the Car, Ford Designs the Driver (PDF)	Quiz #1: Audience Analysis due by 11:59 p.m. of Wednesday, June 8 Quiz #2: Document Design due by 11:59 p.m. of Wednesday, June 8
Thursday June 9	Work on Document Redesign Exercise in class Discuss grammar and style in technical communication • PPT with advice on technical writing style • Practice worksheet for revising style	The following sections in Sexy Technical Communication Writing process: from audience to rough draft Articulating technical information Basic patterns and elements of the sentence Common grammar, usage, and punctuation problems Common spelling problems Power-revision techniques	Quiz #3: Technical Writing Style due by 11:59 p.m. of Saturday, June 6 Audience Analysis Exercise due by 11:59 p.m. of Saturday, June 11 Document Redesign Exercise due by 11:59 p.m. of Sunday, June 12

Keil article (PDF)

Cogan article (PDF)

Ch. 12 of Writing
Software
Documentation (PDF)

My Blackberry Is Not Working!

Fonts common to MS Word and Windows

<u>Document Design</u> <u>Exercise grading rubric</u>

You may wish to review the videos about how to use MS Word effectively.

Tuesday June 14

Discuss <u>Professional Letter</u> <u>Assignment</u>

Discuss <u>rhetorical principles of</u> <u>writing a technical letter</u>

View and discuss real examples

- Student Email
- Job Hunter Email #1
- Job Hunter Email #2

Discuss structure of formal letters

View and discuss business letter examples

- Internship Query
- Partnership Query

The following section in Sexy Technical Communication

> Business correspondence and resumes

Knoy - Technical Correspondence: What Professionals Need to Learn Quiz #4: Professional Communication due by 11:59 p.m. of Wednesday, June 15

Thursday June 16

Discuss ethical principles of technical communication

Peer review session for <u>Professional Letter Assignment</u>

> Use <u>these questions</u> to help guide your analysis

The following section in <u>Sexy Technical</u> <u>Communication</u>

Ethics

Ethical Principles of the Society for Technical Communication

Bring two printouts of your Professional Letter Assignment. A version on your laptop does not count.

- You must bring at least one printout to be present.
- You must bring two printouts to get quiz credit.

Professional Letter Assignment due by 11:59 p.m. of Sunday, June 19

Tuesday June 21 Discuss technical definitions and technical descriptions

Practice writing technical descriptions in class (you will receive a participation grade)

Lecture notes on Technical Definitions

Lecture notes on Technical Descriptions

The following sections in

Note: Deadline to withdraw with a grade of "W" is Monday, June 27

Discuss Instructions Assignment

View and discuss <u>PPT on</u> <u>principles of writing instructions</u>

Sexy Technical Communication

- Information structures
- Instructions
- Special notices

Thursday June 23

Note: Deadline to withdraw with a grade of "W" is Monday, June 27

Discuss <u>principles of using</u> <u>graphic elements</u>

View and discuss examples of instructions

- wikiHow.com
- Four Aces Card Trick
- Creating a PowerPoint
- Setting a Static IP Address

Annotated sample of instructions

The following sections in <u>Sexy Technical</u> <u>Communication</u>

- Tables, graphs, charts
- Graphics

Quiz #5: Instructions due by 11:59 p.m. of Saturday, June 25

Quiz #6: Visual Elements due by 11:59 p.m. of Saturday, June 25

Quiz #7: Instructions Assignment Topic due by 11:59 p.m. of Saturday, June 25

Tuesday June 28

Discuss <u>US and international</u> <u>safety signage</u>

View German safety video

Discuss how to manipulate graphics in MS Word

Engage in activity using MS Word graphics tools

PDF about ISO graphical symbols

Thursday June 30

Work in class on <u>Instructions</u> <u>Assignment</u>

Discuss usability testing

Demonstrate a usability test

The following section in <u>Sexy Technical</u> <u>Communication</u>

Usability Testing

Video demonstrating usability test, featuring expert usability tester Steve Kruq

- link to Flashformat video: <u>Demo Usability</u> <u>Test in Flash</u> format
- link to MOVformat video: Demo Usability Test in MOV format

NOTE: This video is by a professional usability tester; it's long and detailed (the Flash version lacks fully functional controls; don't rewind!), but it's also really good.

Quiz #8: Usability Testing due by 11:59 p.m. of Saturday, June July 2

Tuesday July 5 Conduct usability testing on your classmates' instructions

NOTE: Bring three things to class

The following section in <u>Sexy Technical</u> <u>Communication</u> Bring a polished, ready-to-submit printout of your

today:

- your completed instructions
- all equipment necessary to complete the instructions
- a printout of the <u>Usability</u> <u>Worksheet</u>

NOTE: If you do not participate fully in the usability test, you will receive a half-letter-grade penalty on the assignment.

Discuss upcoming major assignments:

- <u>Individual Project Proposal</u> <u>Exercise</u>
- Formal Proposal Assignment
- Formal Proposal PPT Assignment

View and discuss <u>Principles of</u> <u>PowerPoint Design PPT</u>

Use the <u>"Lorem Ipsum PPT"</u> to demonstrate features of PPT

Oral presentations

instructions.

It will count as a quiz grade.

Thursday July 7

View <u>PPT about general principles</u> of proposals

Lecture on <u>structure of formal</u> <u>and informal proposals</u>

View and discuss <u>Sample PPTs for</u> <u>Individual Project Proposal</u> <u>Exercise</u> The following section in Sexy Technical Communication

• Proposals

Audiovisual
Presentations Made
Easy(-ier): Tips for
Creating an Effective
PowerPoint, Prezi, or
Keynote

<u>Past topics for</u> <u>Individual Project</u> <u>Proposals</u>

Grading criteria for Individual Project Proposal Instructions
Assignment due by
11:59 p.m. of
Thursday, July 7

Quiz #9: Principles of Proposals due by 11:59 p.m. of Sunday, July 10

Tuesday July 12

Hear and evaluate Individual Project Proposals

Prompt attendance is mandatory.

- If you are late, you are missing other people's presentations.
 You will receive a maximum grade of 50 on the assignment and be counted as absent.
- If you do not attend class, you will receive a zero on the Individual Project Proposal assignment.

The following section in <u>Sexy Technical</u> <u>Communication</u>

> Collaborative writing

Individual Project Proposal due by 11:59 p.m. of Tuesday, July 12

Upload completed <u>Peer Evaluation Sheet</u> to the D2L Dropbox by 11:59 p.m. of Tuesday, July 12

NOTE: The Peer Evaluation sheet can only be submitted 1:45 p.m.– 11:59 p.m. of Tuesday, July 12. No late submissions will be accepted.

Quiz #10: Research Techniques due by 11:59 p.m. of

Thur	sday
July	14

Choose project topics and form work groups

Work on Formal Proposals in class

Lecture on <u>structure of formal</u> and <u>informal reports</u>

Introduce and discuss <u>Progress</u> <u>Report Exercise</u>

Sample Proposal #1

Sample Proposal #2

The following sections in <u>Sexy Technical</u> <u>Communication</u>

- Types of technical reports: an overview
- Recommendation and feasibility reports
- Progress reports

Quiz #11: Principles of Reports due by 11:59 p.m. of Saturday, July 16

Progress Report due by 11:59 p.m. of Sunday, July 17

Tuesday July 19

Work on Formal Proposals in class

Video on how to insert section breaks in MS Word

Thursday July 21

Hear and evaluate <u>Formal</u> <u>Proposal PPT</u>

Prompt attendance is mandatory.

- If you do not attend class, you will receive a zero on the Formal Proposal PPT assignment.
- If you do not attend class, your group will receive a one-lettergrade penalty on the Formal Proposal PPT assignment.
- If you are late, you are missing other people's presentations. Your group will not be penalized, but you will receive a one-lettergrade penalty on the Formal Proposal PPT assignment, and you will be counted as absent for the day.

Formal Proposal PPT due by 10:59 a.m. (before class) of Thursday, July 21

Upload completed <u>Peer Evaluation of</u> <u>Formal Proposal PPTs</u> to D2L Dropbox by 11:59 p.m. of Thursday, July 21

NOTE: The Peer Evaluation sheet can only be submitted 1:45–11:59 p.m. of Thursday, July 21. No late submissions will be accepted.

Formal Proposal due by 11:59 p.m. of Friday, July 22